



JOB PROFILE

DEPARTMENT: Research and Development

TITLE: Senior Quality Assurance Specialist

JOB PURPOSE:

Implement the integration activities of software applications, and initiate, plan, and develop processes and projects to define and implement quality assurance practices in line with organizational policies, standards, and guidelines.

MAIN DUTIES:

- Develop and execute the test plans, processes, procedures and standards for the applications and maintenance releases.
- Conduct certification tests, and certify production releases
- Provide technical support during software installation or configuration
- Develop and maintain the documentation of system test procedures and test cases
- Evaluate the testing processes, make improvements for effective testing
- Review Requirements and Design Documents for completeness ensuring the requirements are testable
- Plan and execute stress, load and performance tests
- Research and investigate monitoring tools and implement procedures that would help delivering performing software
- Research automation testing tools and provide/develop solutions to automate the manual test cases
- Ensure the development of quality procedures and standards, certifying technological processes and procedures, qualifying products, and supervising tests
- Plan and lead quality related projects
- Ensure the issuance of technical documentation for customers, aimed at certifying organization's products' reliability, safety, and guarantee
- Recommend new quality policies or procedures to ensure high quality products, processes or services
- Validates and follows the quality assurance contracts with partners.

EXPERIENCE AND EDUCATION:

- Bachelor's degree in the information technology field, or equivalent.
- A minimum of 5 years of experience
- Experience in software testing and quality assurance
- Experience in system, regression and performance testing
- Experience with SQL and database is a plus
- Thorough knowledge of software testing procedures, methodologies, principles, tools, and OO concepts

CORE COMPETENCIES:

- Excellent Communication, presentation and negotiation skills
- Attention to details, quality and customer orientation
- Very good reporting skills
- Creativity and ability to see “beyond the obvious”
- Strong interpersonal skills and ability to assist and mentor team members
- English, French and Arabic

REPORTS TO: Quality Assurance Team Leader

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